

We owe our Veterans a tremendous debt of gratitude for their service and sacrifice. To all our veterans out there, thank you for your service!

If you need help obtaining military records, are having problems with disability compensation, or are having difficulty with some other program or service administered by the Department of Veterans Affairs (VA), I might be able to help. Although I cannot order the agency to decide a matter in your favor or circumvent regulations, I can ensure that your case is treated fairly.

The VA's website has a lot of good information about the various VA benefits and services that are available to eligible veterans and their families, including disability compensation, pensions, VA home loans, and VA health benefits among others. Please click on the following link to go to the official Veterans Affairs website: www.va.gov . In addition, the answers to some frequently asked questions listed below, provides some helpful contact information.

Also, you may want to register with the VA's E-Benefits, which will give you access to many services, including applying for benefits, downloading your DD 214, and viewing your benefits status. That site can be accessed at www.ebenefits.va.gov .

If you cannot find the information you need or would like assistance, please contact my office by completing the short [Casework Inquiry Form](#) .

Answers to some frequently asked questions:

- [How can I contact the Department of Veterans Affairs?](#)
- [How do I get a copy of my military records?](#)

- [How can I get replacement medals?](#)
- [How can I obtain a veteran's medallion for a privately purchased headstone or marker?](#)

How can I contact the Department of Veterans Affairs?

The VA has toll free numbers for the convenience of veterans and dependents.

Benefits Information 1-800-827-1000

Life Insurance 1-800-669-8477

Debt Management 1-800-827-0648

Mammography Hotline 1-888-492-7844

Tele. Dev. for Deaf (TDD) 1-800-829-4833

CHAMPVA 1-800-733-8387

Headstones/Markers 1-800-697-6947

Gulf War Helpline 1-800-749-8387

Sexual Trauma Hotline 1-800-827-1000

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How do I get a copy of my military records?

For copies of your military service records you may contact:

National Personnel Records Center

9700 Page Avenue

St. Louis, Missouri 63132-5100

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How can I get replacement medals?

You can request replacement for lost or stolen medals from the National Personnel Records Center or write to:

National Personnel Records Center

9700 Page Avenue

St. Louis, Missouri 63132-5100

Or

DATC-PAP-BC
Chief Military Awards Branch
Military Personnel Branch
Hoffman Building #2
200 Stovall Street
Alexandria, VA 22332

All requests must be completed in writing.

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How can I obtain a veterans medallion for a previously purchased headstone or marker?

You can obtain a medallion by completing the VA Form available at <http://www.cem.va.gov/hm/hmtype.asp>